

What does an engaged vs unengaged volunteer look like?



Engaged

Proactive and takes initiative - one of the first to sign up for volunteer opps, regularly suggests new ways the church can serve its community

Communicates with team lead and other church members, loves to brainstorm ideas, openly shares feelings and opinions

Optimistic and energetic; motivates other church members and volunteers with their excitement and passion to serve

Enjoys working with others and collaborating with church members to achieve goals

Physically and emotionally present while serving; shows up fully focused and ready to accomplish their tasks

Steps up when needed, is willing to go the extra mile to serve or take on additional responsibilities when others are sick, unavailable, etc

Takes responsibility and ownership for their actions

VS



Unengaged

Ambivalent and uninterested; needs to be pushed or encouraged to participate

Avoids communication, generally unresponsive, never asks questions or has feedback

Defaults to negativity; complains about everything, is resistant to change, points out flaws or the first to say why something won't work

Works solo, can seem standoffish, finds no joy in team work

Misses meetings or is regularly late; when they do show up they're on their phone the whole time scrolling or checking social media or seem otherwise distracted

Has a "that's not my job" mentality; looks to others to step up

Blames others when they make mistakes or don't do what they promised; has an "Ask X, that's not my fault" attitude

